Glen Charlesworth,
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The Forensic Hospital
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Malabar
2016

Dear Jono and Yonna,

Thank you for such thoughtfully prepared and stimulating training. From the first telephone call, when planning the training package, I noticed your desire to shape the training to the specific needs of our setting – a high secure forensic mental health hospital. It was different from training sessions that I have previously arranged. I really appreciated your willingness, flexibility and creativity throughout. We asked for training and support for our clinical staff to develop more 'creative' approaches to therapeutic group work. You delivered much more.

Over the course of a one week training program, I observed our therapy staff (the training participants) bond and work together more collaboratively than ever, and with an enjoyment that I have not seen before. They were provided with a high challenge training package in a high support environment. Each participant gave positive feedback, and a number have said it is the 'best training' they have received. When I asked why, they said they felt 'energised', 'motivated to change practice', keen to put 'training into practice', that it was 'feasible' and that they were 'excited'. Perhaps what came across the most is that the training they received around experiential learning just felt 'right'. 'This is what we should be doing'.

From a leadership position, it was invigorating to talk with staff who were involved in this training. They came back overflowing with fresh ideas to improve the service we provide. We work in a challenging and restrictive environment and it was nice to hear from staff who were approaching their work with new ideas and reaffirmed ideals.

Yonna and Jono approached the week with passion and commitment to quality. They are inspiring trainers and have left a strong and positive impression on our team. We have a lot of work to do to keep delivering training of this quality. Thanks guys,

Glen Charlesworth